Managed UCC Professional
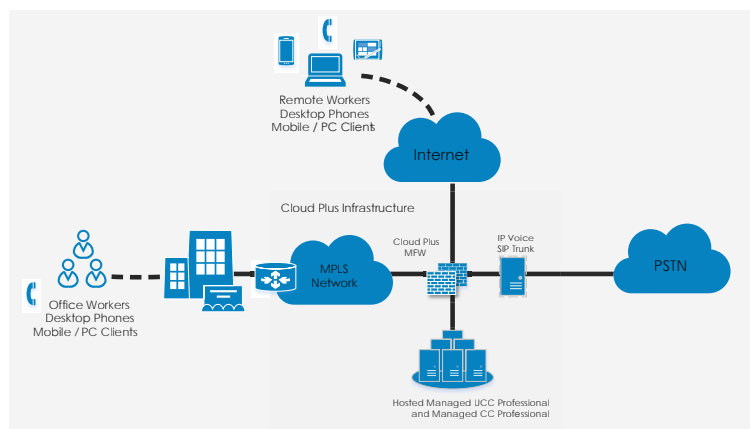## Leading Edge & Feature Packed UCC Solution

Cloud Plus Managed UCC (Unified Communication and Collaboration) Professional is a leading edge, cost effective, and centrally managed IP communications platform designed for communications needs of todays fast paced world.

It is an ideal replacement for legacy PBX systems and a stepping stone for businesses that would like the simplicity, features, and scalability of cloud based communications platforms without the complexity and unnecessary costs of top end UCC solutions.

Part of our Cloud Solution Framework, Managed UCC Professional is designed to work seamlessly with our other services and tightly integrated with Cloud Plus' product set to prevent the pitfalls of dispersed systems and avoid finger pointing. Clients buying Managed UCC Professional can rest assured that it is covered by our 100% Uptime Guarantee backed by rebates. And like all of our services, partners and clients can expect 100% Committed support.

Easy Scalable, Centrally Managed & Cost Effective

+ Easily scalable, cost-effective, cloud based IP voice solution for efficient and collaborative communications
+ Unified Communications and Collaboration (UCC) provides a wide array of features such as softphone, remote working, team messaging, IVR, voice to email and more
+ Fully managed solution with Cloud Plus managing scoping, design, deployment, and maintenance
+ Cloud Plus managed single central controller eliminates the need for onsite technician visits for setup changes and systems updates
+ Affordable monthly cost per user with minimal CAPEX costs to consider
+ Monitored and supported by qualified and well-trained staff with 24x7 support options

Smart, Robust & Rich Feature Set

+ Rich voice feature set, desktop and collaboration applications, SIP interconnect and more

+ Remote working using softphone enables staff to work from anywhere securely via desktop, tablet, and mobile clients

+ Option to add Contact Center feature set including inbound and outbound calling, smart call routing and management

+ Built on VMware HA for high reliability, including system maintenance without downtime

+ Secured by Cloud Plus' award winning Managed Firewall for safe, secure, and reliable communications

+ Professional scoping, design, implementation and maintenance by well-trained Cloud Plus engineers

Feature Set Preview

+ High-Definition (HD), Secure voice
+ Voice Mail
+ Call Hold & Parking
+ Call Queing & Transfer
+ Caller-ID
+ Team Messaging and Presence
+ Softphone - PC and mobile devices
+ Multi-level Auto Attendant
+ User Directory
+ Automatic Call Recording
+ User Portal
+ Audio Conferencing
+ Interactive Voice Response (IVR)
+ Voicemail-to-Email
+ Secure Remote Access
+ Number Blacklisting
+ Professional implementation

About Cloud Plus

Cloud Plus is an award-winning Australian provider of Private Cloud Solutions with offices in Australia, Philippines and Czech Republic. We operate our own Next Generation Network, Security and Cloud Services infrastructure. With this foundation we are able to deliver highly integrated solutions for our Partners and Clients. Every service that we offer is backed up by the Cloud Plus 100% Committed support and the majority of services are also covered by a 100% Uptime Guarantee, backed by rebates.