Managed UCC Enterprise

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Reliable, Scalable, Feature-Rich Communication

Cloud Plus Managed UCC Enterprise (Unified Communication and Collaboration) is a comprehensive, integrated, highly scalable, and secure IP communications platform designed for communications needs of todays faced paced world.

It can be tailored to the needs of SME, Corporate and Government clients from 5 to 130,000 users. Based on Mitel MiVoice Business, it is hosted on Cloud Plus Virtual Datacentre, secured by Cloud Plus Managed Firewall and features carrier-class SIP carriage via Cloud Plus IP Voice.

Clients buying Managed UCC Enterprise can rest assured that it is covered by our 100% Uptime Guarantee backed by rebates. And like all of our services, partners and clients can expect 100% Committed support.

Part of our Cloud Solution Framework, Managed UCC Enterprise is designed to work seamlessly with our other services. It is typically delivered with network links well-suited to the needs of the client, including backup links as required, and IP Quality-of-Service (QoS) is enabled to ensure that clients achieve all of the benefits of IP communications system with none of the pitfalls.

Smart, Comprehensive, & Integrated

+ A comprehensive UCC solution with no need for 3rd party integration

+ Enables smarter, collaborative, more intuitive and efficient communications

+ Fully managed solution with Cloud Plus managing scoping, design, deployment and ongoing maintenance

+ Tightly-integrated with Cloud Plus solution framework with 100% Committed Support

+ Unified Communications includes a wide array of features - Audio, Video, Web Collaboration, IM, and more

+ In-office experience for staff anywhere, anytime, using any device via MiCollab

+ Affordable monthly cost per user with minimal CAPEX costs to consider

+ Monitored and supported by qualified and well-trained staff with 24x7 support options

+ Based on industry-leading technology and platforms backed by outstanding support

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Grill'd have been a customer of Cloud Plus for many years. We have found their customer service exceptional and their technical capabilities outstanding. We operate in a fast changing and very dynamic environment and require our suppliers to be agile in approach. We require a high degree of performance and stability within our hosted service and network environment and a personalised service – Cloud Plus provides this."

Ray Ryan, Head of ICT, Grill'd.

Supercharge Your Corporate Communications

Smart Business Benefits

+ Voice calling, mail, unified messaging, multi-party audio and video conferencing, and more

+ Rich voice feature set, desktop application collaboration, SIP interconnect and more

+ Comprehensive Contact Center feature set including inbound and outbound calling, smart call routing and management, and analytics

+ Excellent solution for Road Warriors - desktop, tablet, mobile clients enables staff to work from anywhere securely via MiCollab

+ Easy, out of the box integration into Google®, Office 365®, Microsoft Lync, and with popular productivity apps like Salesforce®, ACT!®, and Microsoft Dynamics®

+ Stylishly designed handsets and peripheral devices

+ Seamless integration with Cloud Plus Private IP Network with IP QoS for jitter free, crystal-clear voice

+ Built on VMware HA for high reliability, including system maintenance without downtime

+ Secured by Cloud Plus' award winning Managed Firewall for safe, secure, and reliable communications

+ Professional scoping, design, implementation and maintenance by well-trained engineers

Deloitte. Technology Fast50

500 Technology Fast 500 2017 APAC WINNER

Smart 50 2017 PRESENTED BY mastercard

CRN IMPACT AWARDS 2017 WINNER

CRN FAST50 2017

Enhance your Experience

+ Stylishly designed desk phones suitable for all budgets covering entry level, mid-range, and high-end phones

+ Native IP Phones with easy- to-use, one touch access to many features and applications

+ HD quality voice and high resolution multi-colour displays with user efficiency features

+ 'Mobile First' range of desk phones enabling IP and Cell network call management from desk phone

+ Next generation range of conference phones with HD quality audio, multi-colour displays, and easy access to conference and presentation functions

+ Enhance and personalise your experience with high quality add-ons such as Bluetooth cordless handsets and speaker phones, Wired/Bluetooth/DECT headsets options, WIFI adapter and more

+ Sleek range of DECT headsets and handsets with scratch resistant colour displays for superior call quality and secure communications over WIFI

Integrated Communications via MiCollab

+ Operable across all user devices PC/ MAC/ Web & Mobile Clients - iOS / Android/ Windows/ BB10

+ Single user identity with dynamic status management to reflect user availability across devices and media

+ Smart features include IM, access to corporate directory, visual voicemail, video softphone, collaboration tools, SIP softphone and more

+ Audio, Web, and Video conferencing features to increase scheduling flexibility and enhance collaboration

+ Extensive conferencing capabilities that include scheduling features, participant management control, desktop and application sharing options, conference recording and more

+ Calendar and contacts integration, and unified messaging with Office 365®, Exchange, and Google Mail

Seamless Connectivity for Road Warriors

+ Ubiquitous access and full in-office experience for road warriors regardless of location

+ Simple and easy to configure, and highly scalable solution

+ Secure encrypted connectivity and access to corporate voice network via Softphone

+ Effective communication through internet challenges of latency, jitter, and packet loss

+ Increased resilience with PSTN fail-over options

+ Supported by a broad range of VOIP phones and devices to ensure reliable and secure connectivity

About Cloud Plus

Cloud Plus is an award winning Australian provider of Private Cloud Solutions with offices in Australia, Philippines, and Czech Republic. We operate our own Next Generation Network, Security and Cloud Services infrastructure. This provides a foundation to deliver highly integrated solutions for our Partners and Clients. All of our services are backed up by Cloud Plus' 100% Committed support and the majority are covered by a 100% Uptime Guarantee backed by rebates.

For further information on how Cloud Plus Managed UCC Enterprise can simplify your communication network and enhance connectivity options, please contact the Cloud Plus

CLOUDplus

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